



THE STANDARD OPERATING PROCEDURES (SOP) FOR HOTEL INDUSTRY

MINISTRY OF TOURISM, ARTS AND CULTURE SARAWAK



**HOTELS ARE ALLOWED
TO OPERATE**

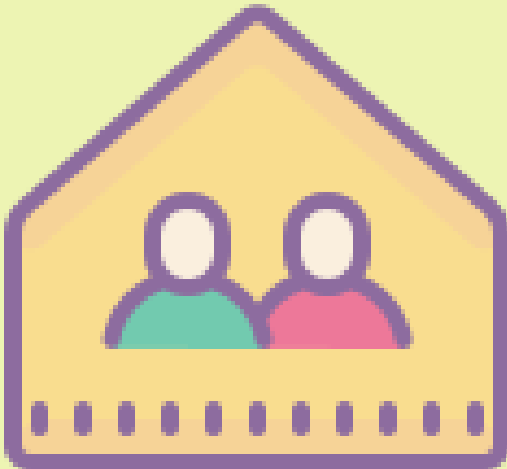
In line with the
Conditional Movement Control Order (CMCO), all
hotels are allowed to operate from 12 May 2020.



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**GUESTS MUST STAY
PUT IN THEIR ROOM**



Guests at the respective hotels must remain in their respective rooms during the stay. They should not gather or assemble at anywhere in the hotel during their stay

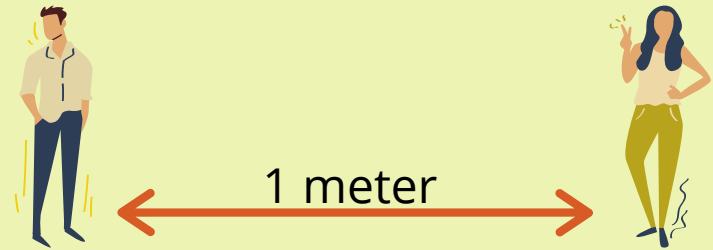


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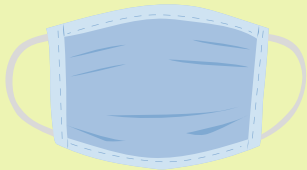
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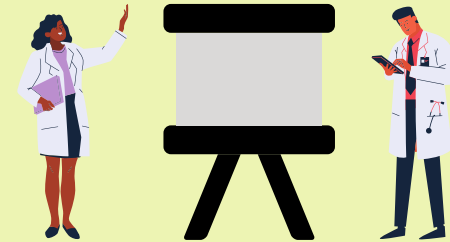
To scan for guests' body temperature at the entrance.



Practising social distancing of at least 1 meter between guests.



Hotel to provide hand sanitizer and to require guests to use appropriate face mask.



To ensure that all instructions and safety measures as directed by Public Health Authorities are strictly complied with.



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FACILITIES/ACTIVITIES NOT ALLOWED



Praying facilities.



**Spa, Sauna or
Leisure facilities,
Entertainment
Centre.**



**Gym, Swimming
Pool, Other Indoor
Sports.**



**Conference Rooms,
Mass Gathering.**



**Lounge, Pub, Bar,
Buffet Restaurant.**



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RESTAURANTS/CAFETERIA

✓ **TAKE-AWAYS**

✓ **ROOM SERVICE**

✓ **DINE IN**

✗ **BUFFET DINNER**

Operation Hours: **7.00 AM - 10.00 PM**

